

EO MINI PRO 3

↘ INSTALLATION & COMMISSIONING GUIDE



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Important: Read carefully before use. Keep for future reference.

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→ 1.0 INTRODUCTION

This document details the installation instructions for the new EO Mini Pro 3 and includes:

- + How to mount and wire up the EO Mini Pro 3.
- + How to complete the software configuration.
- + Charger LED status description.



It is important to note that the information in this document is subject to change without notice as the EO Mini Pro 3 product evolves, please download the latest version from www.eocharging.com/support.

Due to current legislation the customer will have the facility to log into the charging station using their dedicated EV user account credentials where they can view the transaction history and modify the default charging schedules and random delay as required.

→ 2.0 PRE-REQUISITES

For installation of the EO Mini Pro 3 you will require the following:

1. Preferably a fully charged mobile device.
2. Wi-Fi analyser mobile app of your choice (refer to section 13.0).
3. Make sure the customer provides a suitable internet connection; either Wi-Fi or LAN.
4. Make sure the customer is available during the installation and provides their Wi-Fi SSID so the Wi-Fi integrity tests can be carried out.
5. Provide appropriate cable glands based on your cable sizing and if using Ethernet cable.
6. Utilise a suitably sized hole cutter where additional Ethernet cable entry is required.
7. Locate the “Installer Access Label”.

2.1 RESIDENTIAL WI-FI

To help in finding the best mounting location for the charger, we recommended that the integrity of the Wi-Fi signal is checked before fitting the device in its location.

Weak or unstable Wi-Fi signals may result in an unreliable or failed installation of the EO Mini Pro 3. To check that the Wi-Fi signal is suitable please complete the following steps:

Utilise a suitable Wi-Fi analyser mobile device app to verify signal stability, strength, and interference levels are adequate. Apps are available for both Android and iOS devices.

Using a Wi-Fi analyser app, stand at the intended charger installation location and measure the RSSI signal to the client’s Wi-Fi router. The ideal value should be no greater than -60dB.

Where Wi-Fi integrity is not suitable, a few options exist:

- 1) Install a 2.4GHz Wi-Fi booster.
- 2) Use the hard-wired Ethernet option.
- 3) Re-locate the Wi-Fi router.

↳ HARDWARE INSTALLATION

→ 3.0 INSTALLATION INSTRUCTIONS FOR THE EO MINI PRO 3

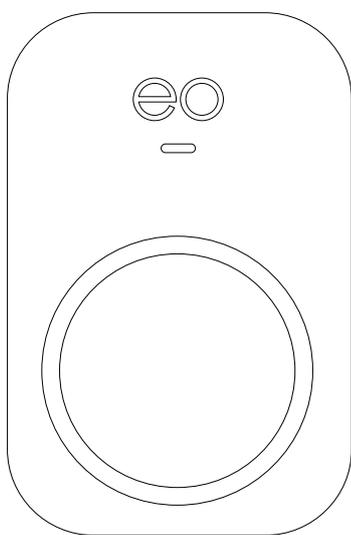
3.1 PHYSICAL INSTALLATION INSTRUCTIONS

1. Remove the EO Mini Pro 3 from the packaging.

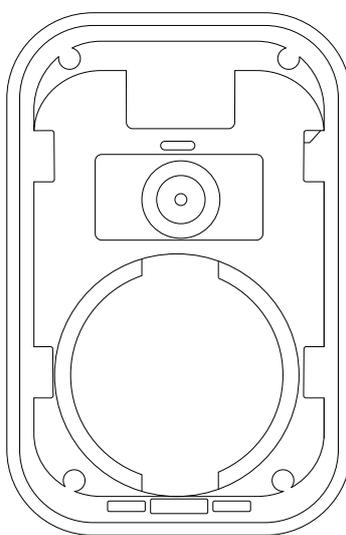
The fascia will be the final component to fit and it's here you will find the "Installer Access Label".

The centre section contains the charger socket and main electrical components.

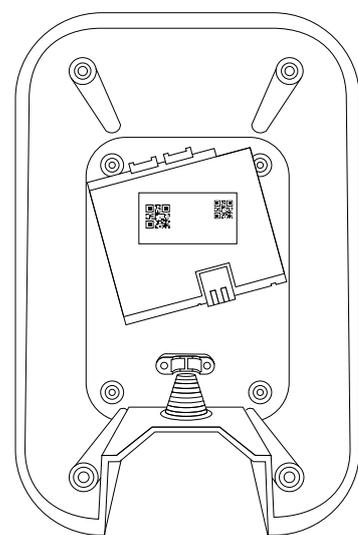
The rear housing contains the Wi-Fi and where applicable the GSM PCB.



1.



2.



3.

Figure 1: Box contents.

1. EO Mini Pro 3 front fascia.
2. Main section.
3. Rear housing, Wi-Fi PCB and "Installer Access Label".

2. After you have verified the stability of the Wi-Fi, and found a suitable mounting location, offer the base of the EO Mini Pro 3 to the installation location; make sure the surface is flat and level.

Level the EO Mini Pro 3 base and mark the position of the four holes. Take the EO Mini Pro 3 base away and drill the four holes in the mounting surface.

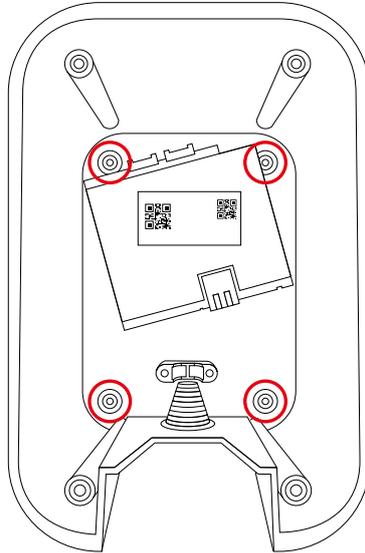


Figure 2: EO Mini Pro 3 backplate.

3. Attach the EO Mini Pro 3 base to the wall using four screws provided. Ensure the charger is secure and flush against the wall. Use packing washers if necessary for a flush fit.
4. Strip and prepare the power cable and feed into the pre-made hole and stepped grommet. A 25mm gland can be used if required.

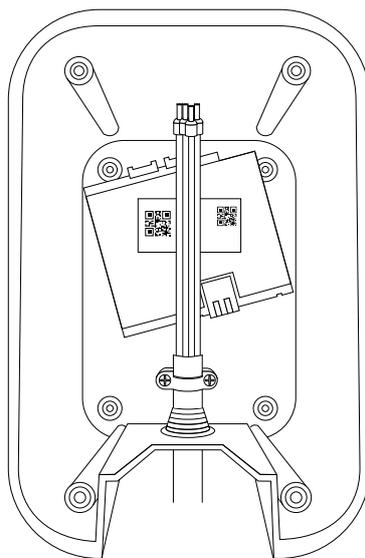


Figure 3: Stripped power cable and entry point.

5. Connect the Live, Neutral, and Earth wires to the charger connector block accordingly. On certain models the connector will be positioned on the left.

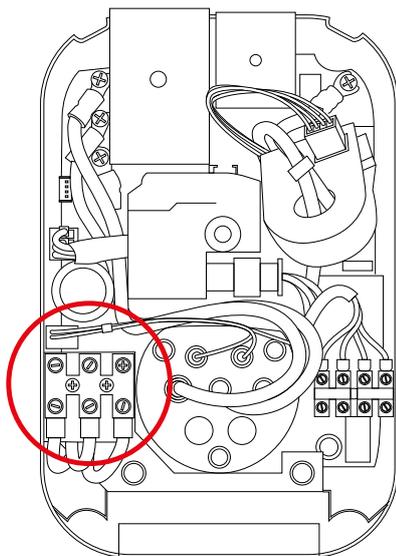


Figure 4: Connector block.

6. If using Ethernet as means of connecting to the client router, feed the Ethernet cable through the second aperture this can be drilled out and a suitable gland fitted.

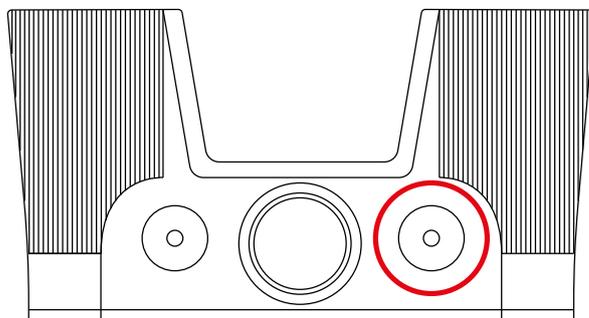


Figure 5: Ethernet cable entry point.

7. The rear charger housing allows for one rear cable entry using the position as shown on the image.



DO NOT drill into any other area of the housings as doing so will Invalidate the product warranty and could damage the rear internal PCB.

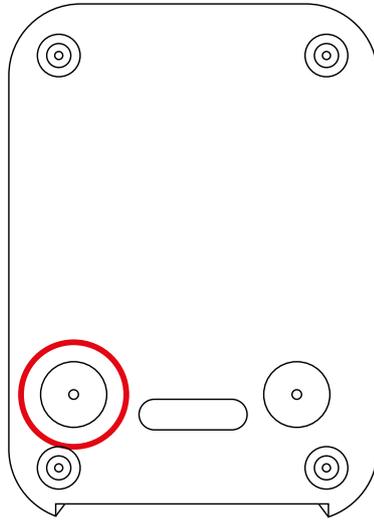


Figure 6: Rear view - cable entry point.

8. If using Ethernet, connect it to the RJ45 female connector located on the Mini Pro 3 circuit board.

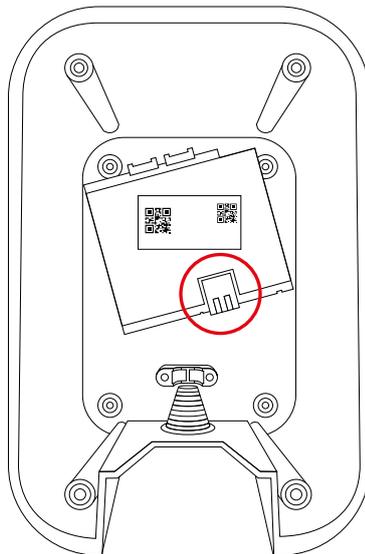


Figure 7: RJ45 female connector location.

9. If connecting CT clamps for either load management or solar, a four-pin connector block is provided and situated lower right.



IMPORTANT: If a separate CT wiring label is supplied with the charger, follow the instructions on this label as will it be specific to the charger version and supersedes this document.

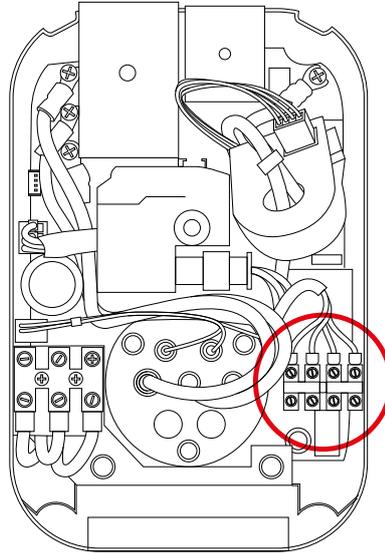


Figure 8: CT connector block.

Both the chart and image show wire designations for both load management and solar CTs clamps.

CT Assignment	CT wiring colour	Function
CT1A	White	ALM
CT1B	Red	ALM
CT2A	White	Solar
CT2B	Red	Solar

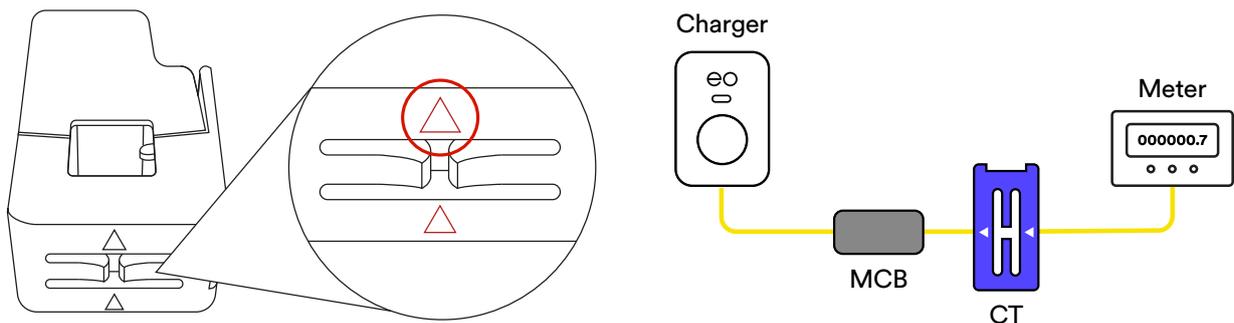


Figure 9: CT orientation (image for illustration purposes only).



From charger to PCB

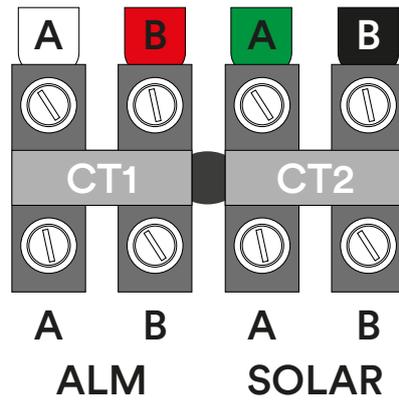


Figure 10: CT destinations.

Our supplied CT clamps will have a red and white wire attached to them.

The CT for load management should be connected to CT1. Connect the white wire to position A and the red wire to position B.

For solar, connect to CT2, with the white wire to position A and red wire to position B.

Make sure you orientate the CT clamps correctly when connecting them to the supply cable.

The clamps have an arrow which should be orientated **with** the current flow, which is the flow from the supply.

From charger to PCB

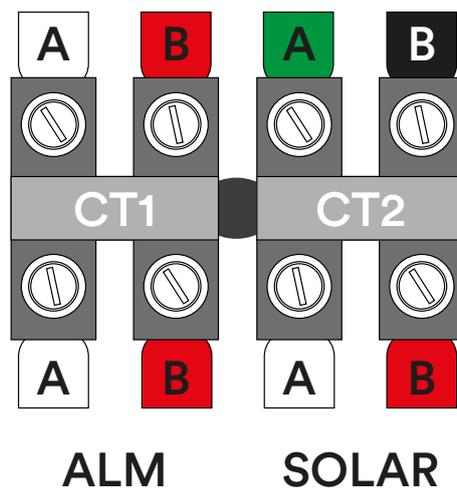


Figure 11: CT clamps connected.

10. Before closing the charger case, make sure the PCB tethering lead is plugged in and connects both front and rear PCB boards together.



Make sure the lead is connected in the right-hand female connector of the rear case, as seen in the image.

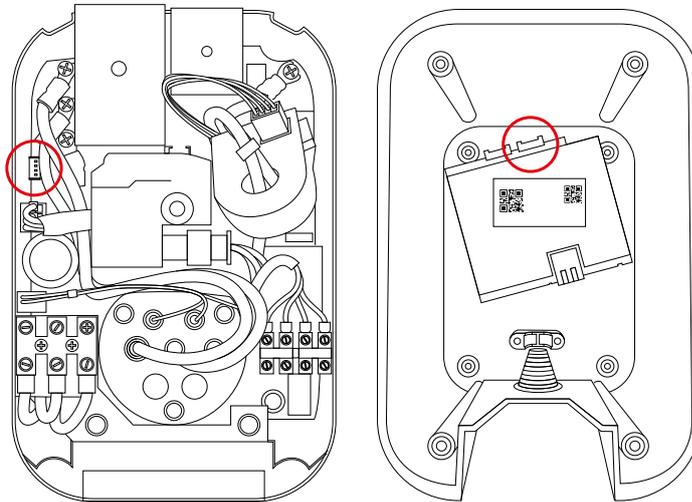


Figure 12: PCB connectors - front to rear case.

11. With all cables securely connected, close the Mini Pro 3 cases together, making sure all internal cabling is not trapped and secure the housings together with the four hex bolts and washers.
12. Attaching the fascia to the EO Mini Pro 3 should be carried out after all testing is complete.



Figure 13: EO Mini Pro 3.

↳ SOFTWARE INSTALLATION

→ 4.0 CHARGER INITIALISATION STEPS

The charger will require setting up before handing over to the homeowner.

The steps to follow will be:

1. Powering up the charger.
2. Locate the installer “Access Label”.
3. Using a mobile device, connect to the charger hotspot.
4. Accessing the charger interface via your mobile device web browser.
5. Logging into the charger user interface using credentials printed on the “Access Label”.
6. Applying a few basic settings such as property supply current, circuit voltage, charger power output requirement including Load management if required and smart charging.

→ 5.0 CHARGER SOFTWARE SETUP

1. Power up the charger.
2. A hot spot will be displayed [only active for 10 minutes]. Example eo-01234567891011
3. Use your Laptop or mobile device to, search for the Wi-Fi hotspot and join it [joining credentials are shown on the “Access Label”].
4. Once connected to the hotspot, open up your device’s web browser.
5. In the browser address bar type [10.10.10.1](#) [your browser may warn you with a security message. Accept and proceed].
6. You are now presented by the charge point “User Interface” [UI] login page.

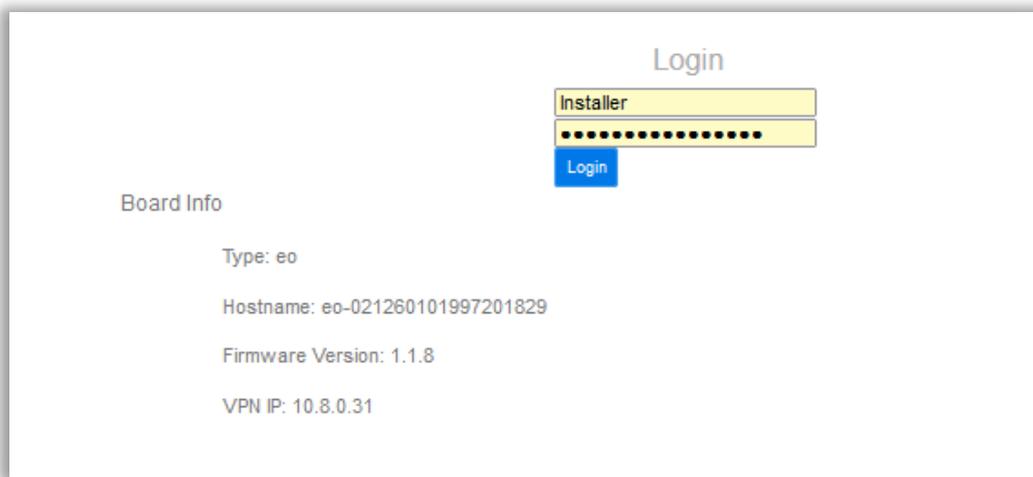


Figure 14: Charge point login page

7. Enter the UI credentials. The credentials can be found on the “Installer Access Label” in the packaging or stuck to the charger.

→ 6.0 SMART CHARGING

Due to UK regulations chargers will, by default, be supplied with a smart charging profile enabled.

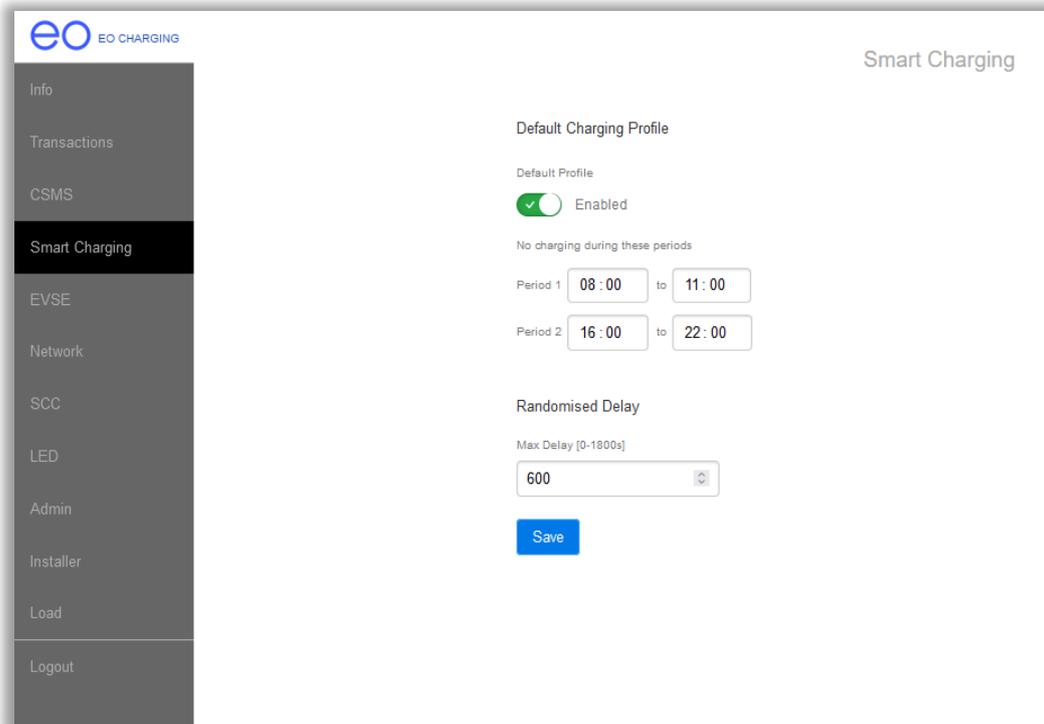


Figure 15: EO Charging software smart charging page.

The default profile will be automatically overridden by the “EO Charging” app during the product registration process carried out by the homeowner.

If the charger is to be operated as a non-smart charger and not to be used with the “EO Charging” app, you will need to review this profile to suit the homeowner’s requirements. This is important as the charge sessions will only operate outside of the charging periods set by the factory. Refer to the above image.



You must consult with the homeowner on what setting they wish to have applied, or the charger may not operate as expected.

Note: Smart charging settings will influence your final testing using EV-dedicated test equipment. You will have to disable the **Smart Charging** profile temporarily and re-enable it after your tests are completed. Follow the initial hotspot connection process as explained in section 6.0 to re-enable the profile.



6.1 RANDOMISED DELAY

This setting needs to be explained to the customer as this will have an impact on how their charging session operates.

To explain this feature further: the default setting is 600s which is equal to 10 minutes.

When a vehicle connects to the charger, the charger will randomly offer power to a vehicle anywhere between zero and 10 minutes based on the example shown.

If the figure is set to zero, the charger will always try and offer power to a connected vehicle immediately when plugged in.

If your customer complains of charging sessions being delayed when their vehicle is plugged in, it could well be due to this “Random Delay” setting.

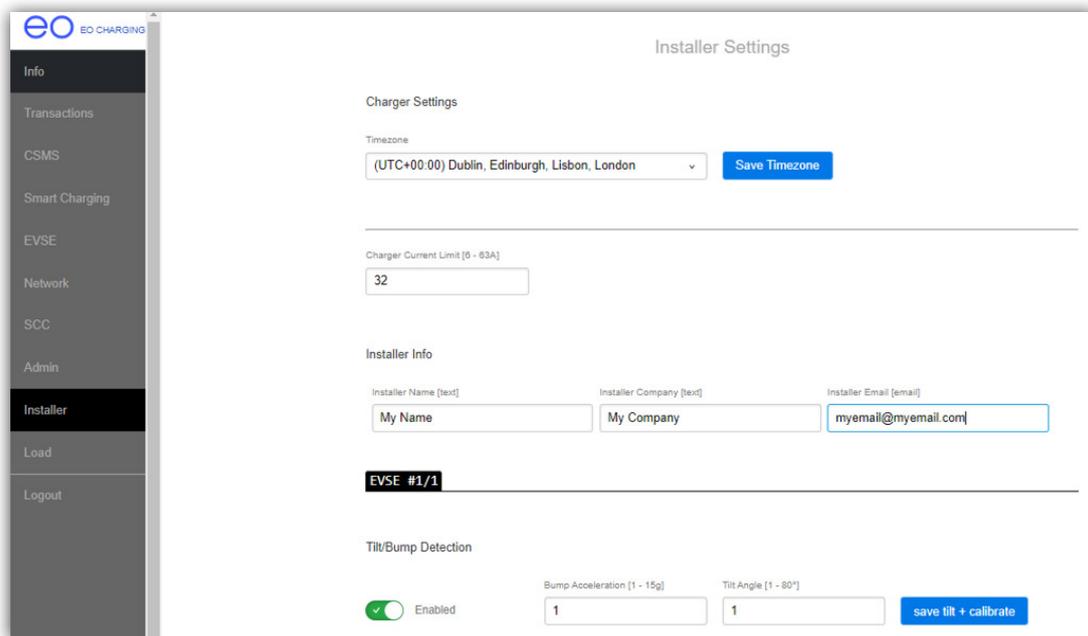


Important: *The homeowner, using their dedicated access credentials, will have to access the charger UI and amend the value. Under no circumstances should you offer your “installer” access credentials to the homeowner.*

The homeowner is provided with their own access label which offers limited functions for safety purposes.

→ 7.0 INSTALLER

7. Once logged in select the “Installer” section.



The screenshot shows the 'Installer Settings' page in the EO Charging software. On the left is a navigation menu with options: Info, Transactions, CSMS, Smart Charging, EVSE, Network, SCC, Admin, **Installer**, Load, and Logout. The main content area is titled 'Installer Settings' and contains the following sections:

- Charger Settings**
 - Timezone**: A dropdown menu showing '(UTC+00:00) Dublin, Edinburgh, Lisbon, London' and a 'Save Timezone' button.
 - Charger Current Limit [6 - 63A]**: A text input field containing the value '32'.
- Installer Info**
 - Installer Name [text]**: A text input field containing 'My Name'.
 - Installer Company [text]**: A text input field containing 'My Company'.
 - Installer Email [email]**: A text input field containing 'myemail@myemail.com'.
- EVSE #1/1**: A section header for the first EVSE.
- Tilt/Bump Detection**
 - A toggle switch is turned on, labeled 'Enabled'.
 - Bump Acceleration [1 - 15g]**: A text input field containing '1'.
 - Tilt Angle [1 - 80°]**: A text input field containing '1'.
 - A 'save tilt + calibrate' button is located to the right of the input fields.

Figure 16: EO Charging software installer page.

Here you will need to input the following:

1. Check and set the time according to your location.
2. Enter the charger current limit. By default, this is set at 32A however you may want to reduce this if site capacity is low.
3. Enter your name, company and email address.
4. Make sure the “Tilt/Bump Detection” is enabled, set the acceleration and tilt angle to 1 degree and click the save and calibrate button.

5. Check and amend the phase selection and connection where applicable.
6. If an external CT clamp has been fitted, enable the option and enter the CT rating and set the “Type” to “Site”
7. Making sure your CT clamp is connected at the incomer, click “Save + Calibrate”.

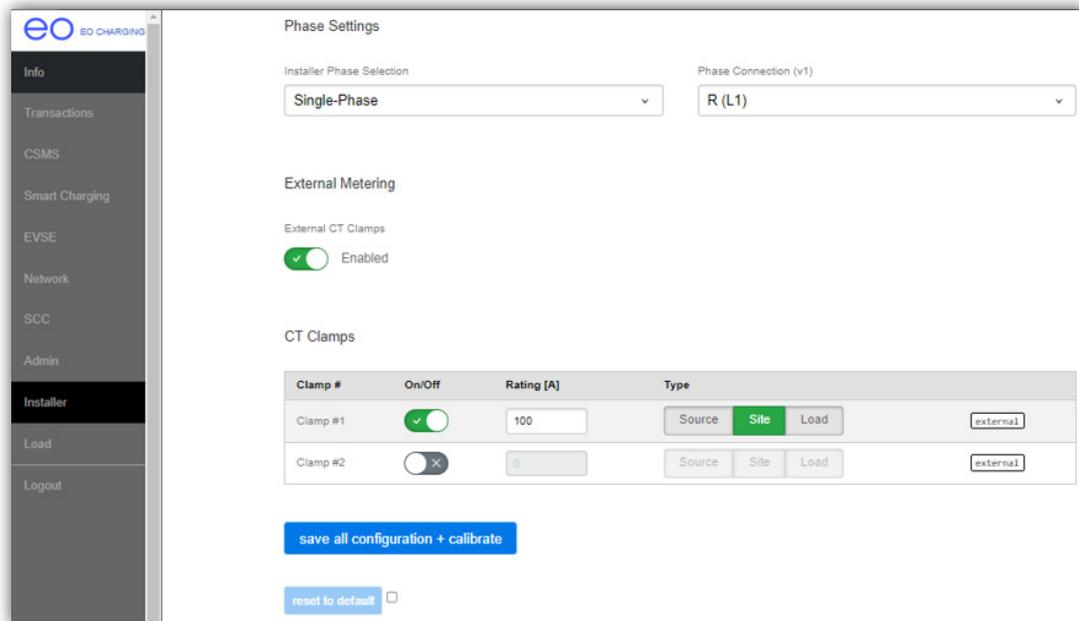


Figure 17: CT rating and type.

CT TYPES EXPLAINED:

Source: An external source that is pushing energy into the site.

Site: Boundary point into a property which will contain the charger usage within it.

Load: An external load to the charger which will not contain the charger usage.

→ 8.0 LOAD MANAGEMENT

If you have installed a CT clamp for load management, follow point 6 below or disconnect from the charger hotspot and reboot the device

1. For charger load management, select the “Load” page. Where a CT clamp is fitted you can set parameters for load management.

Load Balancing

Settings

Enabled Load Balancing Enabled

Load Balancing Mode: Dynamic

Load Balancing Margin [A]: 10

Site Limit [A]: 100

Load Balancing Minimum Change [A]: 1

Load Balancing Minimum Delay [s]: 10

Load Balancing Minimum TopUp Charge [A]: 8

Save

Figure 18: Load balancing.

The setting is turned off by default, therefore, slide the toggle on which allows inputs to be made.

1. Set the site limit value. This is the incoming supply value to the property. e.g. 60 or 100 Amps.
2. Input a load balancing margin. This will be a safety value in amps, for example, you may wish to set a safety margin of 50A on a 60A incoming supply. We would recommend referring to your site load tests for more accurate inputs in these fields.
3. Select “Dynamic” from the load balancing mode section and save your settings.
4. Set load balancing minimum change to 1A.
5. Set the “Site limit” and “Safety margin” to the appropriate values, for example, 100A and 10A.
6. Save your settings.

→ 9.0 GSM - EO SIM

Guidance for units which are GSM-enabled with an EO SIM.

1. Select the “Network” page from the left hand menu.
2. At the bottom of the page, you will find a “Modem” section showing SIM status details. These settings are not to be changed unless advised by EO Support.
3. Modem Status messages:

3.1 SIM Status: This shows the charger can see the SIM and communicate with it.

3.2 IP: Displays the IP address assigned by the network provider.

3.3 PING Test: Displays a successful communication ping to the back office.

3.4 RSSI: Signal strength.

These settings are not to be changed unless advised by EO Support.

The screenshot displays the 'Modem' configuration page with the following fields and controls:

- ICCID:** 89883040000025337051
- IMSI:** 206018131523705
- IMEI:** 865456053290407
- COPS:** Automatic, O2 - UK, User-specified GSM access technolo
- RSSI [dBm]:** -66 (circled 3.4)
- SIM Status:** SIM OK (circled 3.1)
- IP:** 129.168.2.30 (circled 3.2)
- PING IP:** 8.8.8.8
- PING Test:** 2.5ms (circled 3.3)
- Buttons:** restart modem (interface + service), refresh modem info
- APN:** wlapn.com
- Username:** JUUCELIM
- Password:** [masked]
- show** checkbox
- save** button

Figure 19: Modem information page.

4. Connection via GSM will not occur unless the following conditions are considered.
 - A. Ethernet must not be connected.
 - B. Wi-Fi should be disconnected or disabled.
 - C. Hotspot connection should have timed out.

The EO Mini Pro 3 is now physically installed and can be handed over to the homeowner for completion and online registration using their “EO Charging” smartphone app.



→ 10.0 UK SMART CHARGING LEGISLATION AND COMPLIANCE

Due to current legislation and charger default parameters, the client can directly access the charger UI and make non-critical adjustments to the “Smart Charging page” by using the “EV” user credentials shown on their specific “Customer Access Label” provided.

→ 11.0 IMPORTANT INSTALLATION INFORMATION

Topic	Note
Characteristics of power supply input	Permanently connected to 230V
Characteristics of power supply output	Supplies 230V AC to the vehicle
Normal environmental conditions	Can be installed indoors or outdoors
Access requirements	Can be installed with no access restrictions
Mounting method	Stationary equipment intended for surface or post mounting
Protection against electric shock	Class I equipment
Charging mode	Mode 3 charging equipment
Ventilation during the supply of energy	Does not support ventilation during charging
Ingress protection	IP54
Mechanical strength	IK08
Operating temperature	-25°C to +50°C
Height of installation	The charging equipment should be mounted with the bottom face of the enclosure at least 0.9m above ground level. For tethered units, the holster height should be between 0.5m & 1.5m above ground level
Usage of adaptors/cord extension sets	Adaptors and conversion adaptors sets are not permitted to be used with the equipment. Cord extension sets are not permitted to be used
Maximum altitude	2000m
Pollution degree	Pollution Degree 2
Torque setting for main input cables	1.2 Nm
Skill level	Operation by ordinary – Installation by skilled authorised electrician
Nature of Short-circuit protective device	Upstream RCD Type A required Internal: 6mA DC Leakage, PEN, LoE, LoN





Important: *The installer must select the RCD and earthing configuration by following the current local regulations and best practices.*



*Where the EO Mini Pro 3 includes DC leakage protection a **Type A RCD** can be fitted at the supply, otherwise, a **Type B RCD** or equivalent should be used. EO recommends a 40A supply for a 32A charging station. Overcurrent protection (e.g. MCB) should be installed upstream of the charging station.*

→ 12.0 PEN FAULT DETECTION

The EO Mini Pro 3 PME variant, EM301-DCL-PME, has inbuilt PEN fault detection. There are no configuration options required for this feature and it continually operates whilst the unit is powered on.



For PME variants, please make sure these are ordered at the point of purchase as cannot be retrofitted.

→ 13.0 WI-FI INTEGRITY & STABILTY



Wi-Fi signal integrity: Wi-Fi signal strength depends on a variety of factors, such as how far you are from the router and even the materials of the walls around you. The closer you are to the router, the better. While 2.4ghz connections broadcast further, they might have interference issues. Thicker walls made of denser materials (like concrete) will block a Wi-Fi signal. A weaker signal, on the other hand, leads to, dropouts, unreliability and (in some cases) total disconnection. Measured in dBm [decibel milliwatts]

More detailed explanation on testing the integrity of Wi-Fi is provided in our online Academy training modules.

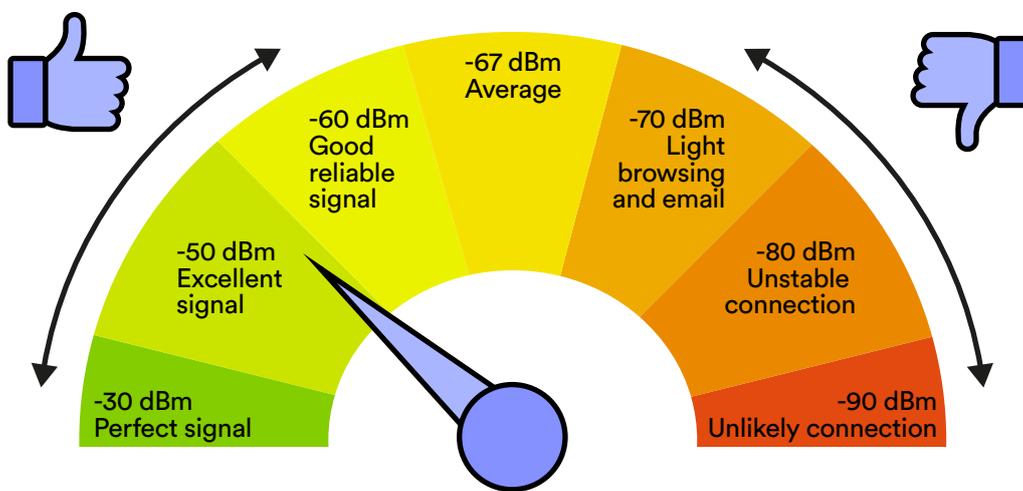


Figure 20: Wi-Fi signal integrity scale.

→ 14.0 WIRING CONNECTIONS

14.1 PHYSICAL CONNECTIONS

Wiring system	Power connections on EO Mini Pro 3		
	PE	N	L1
TN (230V)	PE	N	L1
IT (220V)	PE	L1	L2

PE = Protective Earth

N = Neutral

L1 = Line/Phase 1

L2 = Line/Phase 2

→ 15.0 EO MINI PRO 3 STATUS LIGHT

The EO Mini Pro 3 has a status LED on its front face providing the user with its current status. Below describe the interpreted LED flash codes.

The colour of the LED should be interpreted as follows:

15.1 CHARGER STATUS LIGHT ON POWER-UP

The following LED sequence should be observed:

LED colour	State	Notes
Not illuminated	Power off	No power is available
LED solid white	Initialising	Initialising
LED pulses blue	Ready	The unit has started up successfully and is ready to charge

15.2 NORMAL OPERATION

LED colour	State	Notes
LED pulses blue	Ready	Ready to charge
LED pulses green	Cable is inserted	EO Mini Pro 3 is communicating with the vehicle and trying to start a charging session
LED solid green	Charging	A charging session has started successfully
LED pulses blue	Cable is removed	Ready to charge
LED solid yellow	Paused	The EO Mini Pro 3 has been put on pause
LED pulses red	Fault condition	A fault has occurred
LED pulses white	RFID	RFID scanned and recognised

→ 16.0 EO SUPPORT CENTRE

All EO Charging technical documentation is published in the EO Resource Centre, this is found at: <https://www.eocharging.com/support>.

The EO Support team can be reached at:

Email: support@eocharging.com

Phone: +44 (0) 333 77 20383



This document contains information that is subject to change without notice.

The latest version of this publication can be downloaded at:

<https://www.eocharging.com/support/home-charging/eo-mini-pro-3>



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