

# ~Ascot Hygiene Products

## Wijas Perfect water heater FAQs:

- ✓ **Space saving** - smallest electric water heater on the UK market
  - ✓ **Low power and energy efficient** – zero power drain when dormant
  - ✓ Industry leading **2 year swap-out warranty** – high quality, low failure rate
  - ✓ **'Non vented'** - so can be used with ordinary taps, ½" BSP/15mm fittings
  - ✓ **Simple to install** – fitting kit provided, no expensive extra equipment req'd
  - ✓ **Anti-scald safety** – P3500B 3.5kW delivers sub 48° temperature
  - ✓ **EU manufactured** – CE certification and award winning design
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- **How do they make them so small?** – clever, but simple, electronics have replaced conventional, bulky solenoid valves and heating chambers so making these inline, instantaneous heaters the smallest on the UK market.
  - **Will they deliver the warm water I need?** – provided the temp/flow chart has been checked, any of the models will deliver warm/hot water at point of use ranging from: 32 – 60 degrees. (Water flow & model dependant)
  - **What are the recommended uses?**
    - hand-wash basins ie: in cloakrooms, studios, home office, workshops & Doc M
    - wash-basins: en-suite shower rooms, hand-wash & public access toilets.
    - light kitchen sink duties ie: office, workplace, staff facilities, etc
    - DO NOT install where there is a risk of freezing.
  - **I want to install one at my domestic kitchen sink?** – although very efficient, these units are **NOT designed to fill a kitchen sink** with lashings of hot water for greasy wash-ups or run enough hot water to fill a bath. We do not recommend them for this type of installation.
  - **What power will they require?**
    - the 3.5kW unit is rated at 15.2amps – 1.5mm cable
    - the 5.5kW unit is rated at 23.9amps – 2.5/4mm cable
  - **Will they work with normal taps?** – as the under-sink models units are 'non-vented' they will work with standard single taps, mixer and ceramic mono-bloc taps with no special equipment required, simply connect and go!! Check the water flow rate of your tap.
  - **Why use a spray tap?** – due to the reduced flow, converting your tap, using the insert we supply, will make a slow flow appear more lively and useful.
  - **What is the warranty?** – rest assured, each unit carries an industry leading 2 year 'no-quibble' UK swap-out warranty.



## **Recommended usage for heater models:**

| Application                      | Cloakroom/staff<br>Hand basin | Bathroom or en<br>suite<br>Wash basin | Kitchen/office sink<br>(light use) |
|----------------------------------|-------------------------------|---------------------------------------|------------------------------------|
| Perfect 3500B<br>(3.5 kW) u/sink | ✓                             | x                                     | x                                  |
| Perfect 5500B<br>(5.5 kW) u/sink | ✓                             | ✓                                     | ✓                                  |