

This FAQ covers all Timeguard FST & NTT series of timers.

All products

- Q: The red power light is not lit?
- If the red power light is not lit, check the circuit breaker or fuse for the circuit.
- Q: The display is showing ASCO (Automatic Summer/Winter Changeover)
- If the display is showing ASCO hold the Time button for 3 seconds and re-enter the date, time, and any settings required.
- Q: The unit is not switching on after being programmed.
- If programmed within an ON period the unit will not look back to see that it should be on. The ADV button should be pressed once to advance the program for today only and from tomorrow the programme will be followed.

FST24 & FST77N Fused Spur Timeswitch

- Q: Power is not passing through the unit
- Make sure that the rocker switch is switched on and has the red dot showing.



FST24SL & FST77SL Slimline Timeswitch

- Q: Power is not passing through the unit
- After programming, press the ON button to start timer operation.



FSTWIFI WiFi Spur

- Q: The app is reporting Network Busy
- Make sure that a VPN is not running on your device

FSTWIFITU WiFi Spur

- Q: Which APP can control this spur
- The independent Tuya APP can be downloaded from your usual APP provider and can pair with your product
- Q: Pairing is not successful
- The product can only pair using the 2.4GHz frequency band. Disable the 5GHz band in the router and reattempt pairing. Once paired, enable the 5GHz band in the router.

TRT037N

- Q: Pairing is not successful
- A To re-establish pairing of the transmitter and receiver hold the Learn button for 10 seconds until the blue light starts flashing. Press the Select button on the transmitter and then after 2 seconds press the Frost button while still holding the select button. The blue light should then go out.
- Q: How do I manually switch the heating
- To switch the heating on and off manually bypassing the timer the A/M should be tapped once. The blue LED will be lit. The heating is then controlled solely by tapping the Learn button. The red LED will light when heat is being demanded.

TRTD7N

- Q: No water heating is taking place
- Make sure that the rocker switch is On Timed rather than Off.

